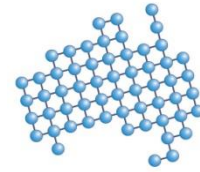


**TASMANIAN CHAPTER  
AGENDA FOR ANNUAL GENERAL  
MEETING  
THURSDAY 11 August 2016  
Sorell Council**



**National  
Local Government  
Customer Service  
Network Inc**

<b>Time</b>	<b>Tasmanian Chapter – Annual General Meeting</b>	<b>Speaker</b>
9.30 – 9.45	Registration and Coffee	
9.45 – 10.00	Overview of the day and welcome from Mayor Kerry Vincent of Sorell Council	Ashlie Perry & Mayor Kerry Vincent – Sorell Council
10.00 – 11.00	Veolia Environmental Services – New Waste Management Camera Technologies & Truck Demonstration	Chris Dickenson - Veolia
11.00 - 11.15	Morning tea & Networking	
11.15 – 12.30	City of Launceston – 3 new initiatives delivering improved customer service	Jacquie Leonard – City of Launceston
12.30 – 1.00	Lunch – light lunch provided	
1.00 – 2.30	Annual General Meeting <ul style="list-style-type: none"> <li>• Apologies</li> <li>• Confirmation of Minutes</li> <li>• Election of Office Bearers</li> <li>• Regular Discussion Items</li> <li>• Next Meeting</li> </ul>	Vice President of Tasmanian Chapter Danielle Harvey

RSVP – Please email to:

Attention: Ashlie Perry

Email to: [ashlie.perry@sorell.tas.gov.au](mailto:ashlie.perry@sorell.tas.gov.au)

Venue details: Sorell Council, 47 Cole Street, SORELL